

BOOKING CONDITIONS

Applicable to all holiday bookings entered into with Dawn Lenn & Karen Cunningham-Smith, Channel View Holidays, Exmouth.

- 1 There shall be no variation in the number and composition of the party of guests without our consent in writing. Acceptance of pets is on a case by case basis.
- 2 While we will use our best endeavours to ensure that the accommodation requested will be available we make no guarantee or warranty on that behalf and shall not be liable in any way if the accommodation is not available for any reason.
- 3 The accommodation shall be available from 4.00pm. on the first day of the period booked ('the holiday') until 9.00am. on the last day of the holiday by which time the guests are required to vacate the home and leave the same in a clean and tidy condition and at that time to pay for any damage which has occurred to the accommodation and for losses or breakages during the period of the guests occupation. Our decision as to the amount of such payment shall be final. There is to be **no smoking** inside the accommodation.
- 4 Guests must pay the deposit specified at the same time as they submit the Booking Form. Guests who make a reservation within one calendar month of the first day of the holiday must pay the full cost of their booking at the time of making the reservation.

It is a condition of the booking that the total cost of the holiday be paid not later than one calendar month before the first day of the holiday and any failure to do so will entitle us to cancel the booking [see CANCELLATION clause].

Bookings are not confirmed until we issue a Holiday Payment Receipt.
- 5 We accept no responsibility for any damage or property

lost or stolen from the accommodation. Use of the car park is at the holidaymakers own risk.

- 6 Every effort has been made to ensure that our individual holiday home descriptions are correct. In the interests of continued improvement we reserve the right to make modifications to the holiday home specification without prior notice. Our layout plans are given for general guidance only and are not to scale.
- 7 In the event of any unresolved complaint regarding the accommodation, we reserve the right to refer the matter to VisitBritain, the national tourism authority, for arbitration.

CANCELLATION: The holiday booking constitutes a binding contract and the FULL COST of booking the accommodation shall be paid if the holiday booked is cancelled or reduced in length for any reason other than the act or default of ourselves.

Guests are therefore advised to notify us immediately of any change of plan when we will undertake to make every effort to re-let the accommodation and if successful refund the difference between all monies due from the person making this booking and that received from the new letting less a cancellation fee of £30. (ATTENTION IS DRAWN TO THE INSURANCE COVER AVAILABLE FOR INVOLUNTARY CANCELLATION).

REFERRED AND UNPAID CHEQUES: A charge of £30 will be levied to cover bank service charges and additional administrative costs.

DECLARATION

I CERTIFY, on behalf of the person(s) included on this form by whom I am authorised to make this booking, that I / we have read and agreed to the Booking Conditions and that my / our booking is made upon and subject to those conditions:

Signature:

Date: